

DIGITAL SIGN OFFLINE?

**CONTACT US
ANYTIME**

clcsupport@connectedliving.com



DID YOU KNOW?

YOU CAN REBOOT YOUR DIGITAL SIGN VERY QUICKLY
IF IT IS DISCONNECTED FROM THE INTERNET.

JUST FOLLOW THESE FEW STEPS:

1. Hold the power button down on your monitor until the screen goes completely black
2. Wait a few seconds. Press the power button again
3. The Media Player or Compute Stick connected to your monitor should automatically reconnect to the Internet.

IF THAT DOESN'T WORK:

- Plug in a WIRED keyboard AND mouse into the media player or compute stick
- Call the CLC Support Team at 1-800-223-5080 while you are standing in front of the digital sign
- They'll assist you in getting the digital sign reconnected to the internet.



In addition to email, you can reach the
Connected Living Center (CLC) Support Team
at: **1-800-223-5080**

Monday - Friday 9:00am - 6:00pm EST*

*If you need assistance outside of normal business hours, please leave a detailed message and our CLC team will respond to you within 1 business day.

 **Connected Living**
EVERY DAY MATTERS