

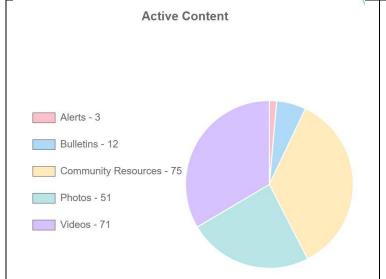
# Connected Living Release Notes 8/9/2022

## **REPORTS**

This release introduces two new reports, the Admin Audit Report and the Admin Pageview Report.

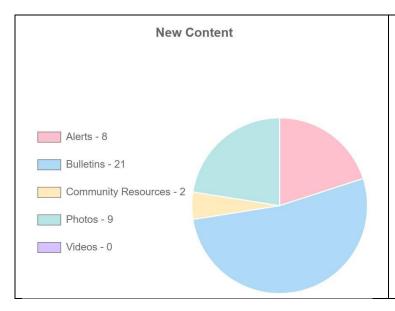
## Admin Audit Report

For the date range selected, this report identifies Active and New Content. Any piece of these pies is clickable to get more details, but I'll explain more about that below.



Active content is reported if that content is active at any point in the report date range.

For example, even if an alert was only active for one day on May 6, it would be included in the total for a report run for May.



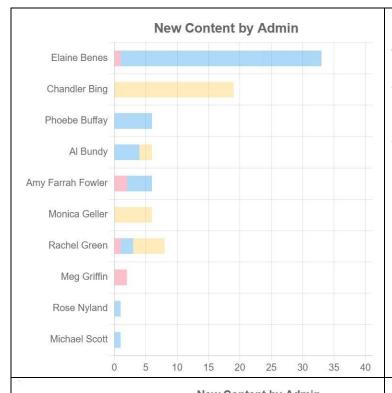
New content is any content that was "created" at any point in the report date range.

This includes newly created content that is scheduled for a later time. For example, If I create a bulletin on May 27, it shows in the May report as new content, even if the bulletin is scheduled to start displaying on June 6<sup>th</sup>. New content is defined sole by the date created.

#### ACTUAL NUMBERS vs DETAIL LIST NUMBERS

Clicking on a piece of pie above brings up a detail list of Active or New Content based on what you click. You may often see a discrepancy between the number shown next to the chart and the total number of items listed in the details table. The details list ONLY shows the items created by Community Admins at your community level. Any content active or created at a higher level (e.g. the All Community level) won't show in the detail list.

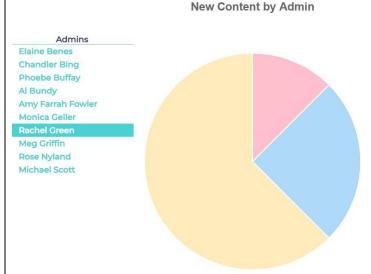
Example from above: Active Content for Bulletins shows a total of 12. If only 10 of those were created by your Community Admins, only 10 show in the detail table. The number 12 is still accurate for active content available at your community (digital signs, resident portal, mobile app, etc.)



This portion of the report provides a bar graph for each Community Admin at your facility to show what content they created during your report time frame.

NOTE: The legend defining which colors equate to which type of content is found right above this window in the report. Additionally, mouse-overs provide greater numerical/type details.

Only Community Admins at your community show in this list.



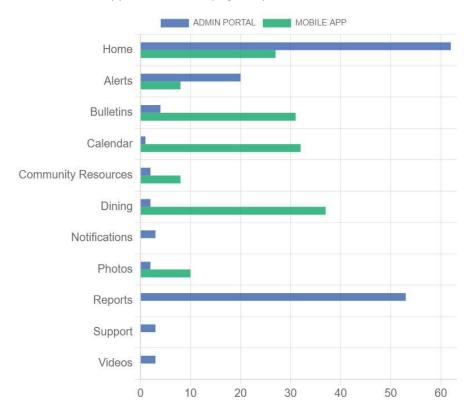
This portion of the report allows you to click on a specific Community Admin to see a pie chart representation of new content created by them.

Again, mouse-overs provide greater numerical/type details.

Only Community Admins at your community show in this list.

### Admin Pageview Report

This report is similar to the Resident Pageview Report which captures specific pages that residents go to in the Resident Portal and the Mobile App. This new report captures the specific pages a Community Admin goes to in the Admin Portal and the Mobile App. Here are the pages reported on:



# **ECMS/RESIDENT PORTAL**

Updated the Directory Searches to accommodate searches within:

- Resident Directory Name, Phone, Address, or Hobbies
- Staff Directory Name, Phone, Room #

This update also improves the overall search results.

### **MOBILE APP**

- Improved the attendance-taking process by adding a search bar to speed finding a particular attendee.
- Added a caret indicator when an event has a Description/Photo.
- For Family role users, the engagement section now allows following multiple residents (within the same program level).
- Updated and simplified the forgot password and change password processes.
- Fixed a bug on Android where Community Resources content was grouped improperly.
- Fixed other minor bugs.